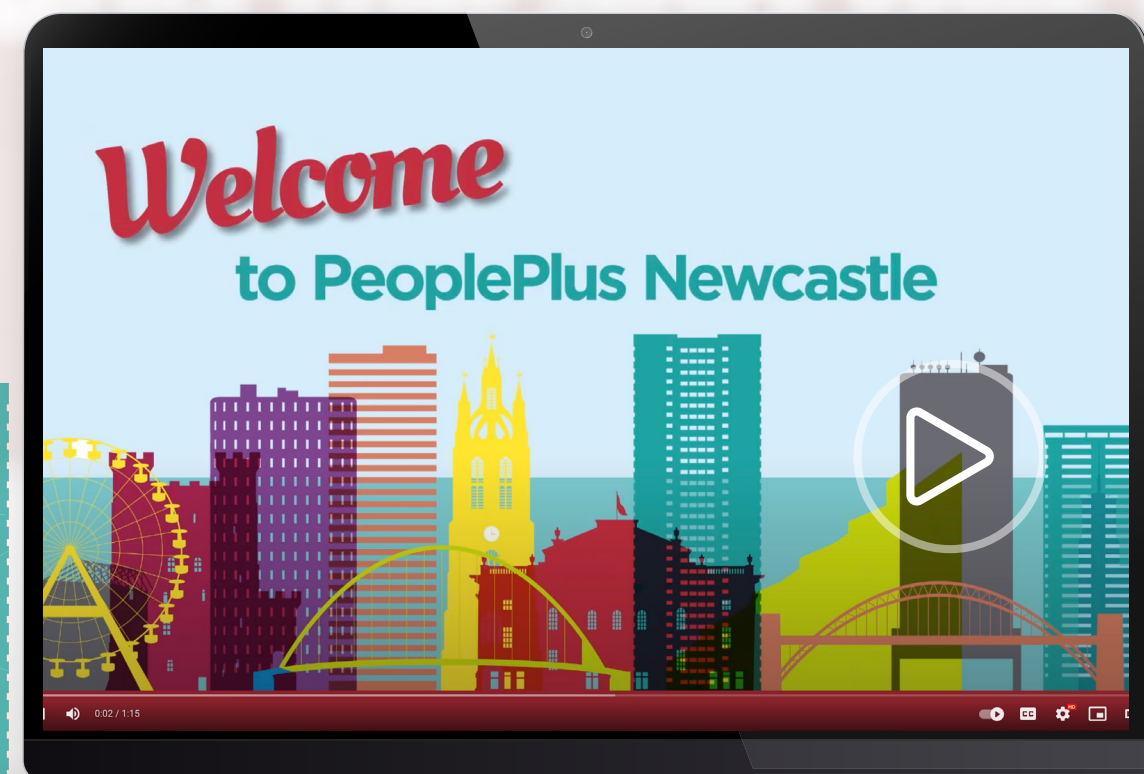


An Update from
PeoplePlus
Newcastle

An Introduction...

Our Centre is based in Newcastle City Centre a few minutes walk from Monument metro station and the bottom of Northumberland Street. Our team of eight full-time and one sessional tutor is led by Julie Kelly.

Check out our short video that showcases our centre:



We deliver variety of dynamic and engaging courses and work with around 70+ learners each month, helping them to get back into work, and gain new skills and qualifications.

All of the courses we run are attached to fantastic local work opportunities. We also work with local charities such as FareShare who provide lunch for our learners and food parcels to take home, Suitability and SmartWorks who provide interview clothes and the National Careers Service who come to each course to provide interview prep and CV development.

Our current courses include...

- **Digital Skills/ CCTV**
- **SIA Door Supervisor**
- **Customer Service**
- **Health & Social Care**
- **Business Skills**
- **Mental Health and Wellbeing**
- **First Aid**
- **Health and Safety**



What's Been Happening Recently

We have had two new tutors join our team – Lynne and Tracy, and we have two more starting this month. We're also currently recruiting for a Business Administrator, so it's certainly a busy time!

We held a successful 'Security Speed Dating' event where 4 local security companies came into interview our previous and existing security learners. On our most recent security course 10 learners passed their SIA exams and four of them have already secured employment! **The picture below is of this group.**

We've been out and about in the community doing events and meetings with – The Job Centre, Northumberland Council, Newcastle Foyer, the North Tyneside Partnership group, Newcastle College and a networking Northumberland event in Morpeth....AND our Employer Relations Manager David was on Hexham TV telling everyone about PeoplePlus! Watch him [here](#)

Talking of employer relations we've recently started working with Bernicia Homes, Select NRG and Tesco Bank to provide employment opportunities for our learners. David has also been out and about to an Amazon warehouse, and visited one of our Teleperformance sites with our learners.

We are the only provider in the North East to deliver a Digital Skills Employment Routeway into CCTV, this will soon be entirely digital delivery once the final software packages are installed.

Finally, **coming soon** in May we will be delivering Multiply (maths courses) to our Restart Scheme participants – at the end of each course we will be holding a celebration event with cake and goodie bags to celebrate success!



Meet the Team

In this update we're introducing you to **David** our Employer Relations Manager.

With a previous background in recruitment at Marks and Spencer's David worked at Changing Lives as their Employer Engagement Worker talking to business about providing opportunities for the Moving on Tyne and Wear Project across the Northeast before being snapped up by PeoplePlus.

Initially he joined us as an Employer Relations Manager on The Restart Scheme contract at our Sunderland, Stockton and Darlington offices before moving to the Newcastle Skills Division in May 2022.

David's role is to find employers in our area that are actively looking to recruit staff. Representing PeoplePlus at various networking events, giving presentations and talks about the great work that we do, not only on a local level but on a national scale.

David said:



My work is very varied; working with both large and small businesses. I'm passionate about helping people – it's something we all do well in Newcastle and I'm proud to be part of this team



Positive Destinations

We have tracked that **71** learners have progressed into a positive destination of employment or education, as part of our plans to increase our destination data tracking which we have done in Q1 (January-March). This has brought about an increase of **22% more positive progressions** compared to August to December.

Shining a Spotlight...

Our learners are at the heart of everything we do here, so we wanted to shine a light on some of them.

A talk with Wendy and her success - YouTube - Wendy talks about her Customer Service course and a successful job interview



Peter changes career and trains with PeoplePlus - YouTube - Peter changes his career with us



Steph passes his Security Accreditation - YouTube - Steph gets his SIA licence and a new job offer



Chris has been offered a job as a security guard in the Metro Centre, having gained his SIA qualification with us. Chris was referred to us by Walking with the Wounded and prior to that he served in the Armed Forces as a Submariner for 22 years. He said "Do a course with PeoplePlus as the team there are friendly and will help you any way they can."

NPS
of 66.9

Here's what some of our other learners said:

““

My confidence has definitely improved, as well as my ability to talk in public. I generally feel more fulfilled, focused and have more confidence in myself
Naadjele

““

The tutors were the best they could be and really supportive. From help with portfolio work to personal issues, they were always on hand to help me
Sam

““

The tutors were excellent
Charles

““

I'm happy I had this opportunity. The tutors are so patient, understanding and well prepared. I am grateful for their help and guidance and I really loved this experience
Kamil

Working With... Atalian Servest



Hear from Lee Chandler about how **Atalian Servest** and PeoplePlus work together



We also work with **Newcastle Building Society**.

Here's what Karen their Head of Branches had to say about us:

“It was a very interesting experience working with PeoplePlus as we typically do all of our recruitment with our in house teams, but we decided to work with PeoplePlus as they came across extremely passionately when talking about linking local businesses to candidates who just needed that extra helping hand.

It was great to see a number of candidates pass our criteria and go to interview and it's been lovely to be able to offer two roles in different parts of our business.”



Visit us online



@PeoplePlusUK



peopleplus.co.uk



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Contact key members of our team at any time

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